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Our Mission

Titusville Area Hospital provides quality healthcare services with an emphasis on personal attention, compassion and respect.

Our Vision

Titusville Area Hospital will be an excellent community hospital defined as:

- Providing access to high quality healthcare services enhanced by high technology appropriate to community need.
- Maintaining a highly qualified medical and support staff in a positive working environment focused on excellence.
- Remaining on a solid financial foundation.

Our Values

- Meet or exceed community standards for care expectations of patients and families.
- Maintain a positive and fulfilling working atmosphere that both motivates and allows caregivers and support staff to give their best.
- To ensure that the organization is adequately compensated for services provided, thereby maintaining viability as a critical regional healthcare and economic asset.

Message from the CEO

Titusville Area Hospital (TAH) has been providing exceptional healthcare to our patients for over 100 years. All employees including physicians, clinical and ancillary staff emphasize the importance of treating patients with personal attention and the utmost respect. At TAH you are more than a patient, you are treated like family.

TAH has undergone many changes over the past several years including the merger with Meadville Medical Center and conversion to a twenty-five bed critical access hospital. Through these changes, TAH has been able to grow fiscally and offer additional quality services to the community. Currently, TAH offers the following services:

- Cardiac Rehabilitation
- Diagnostic Imaging
- General Surgery
- Intensive Transitional Care
- Nephrology
- Orthopedics & Sports Medicine
- Outpatient Rehabilitation
- Pediatrics
- Sleep Lab

- Cardiology
- Emergency Department
- Hospice & Palliative Care
- Medical/Surgical Unit
- Oncology
- Outpatient Lab
- Pain Management
- Primary Care Physicians
- Wound Care
Titusville Area Hospital Leadership

Administration
Lee M. Clinton, FACHE – Chief Executive Officer (CEO)
Jill Neely – Chief Financial Officer (CFO)
Brenda Burnett – Vice President of Patient Services

Board of Directors
Jason Reagle - Chairman
Larry Fledderman - Vice Chairman
Steve Coleman - Secretary
Lynette Pedensky
Richard Carr
Patricia Walker
Ken Winger
Joseph Ledford
Joe Carter
Mark Mehlenbacher
Mike Thomson
Scott McAllister, MD
Lee Clinton

Titusville Area Hospital Medical Staff*

Segun E. Abogunde, MD  Gastroenterology  Frederico A. Padin, MD  Urology
Thomas Chesar, MD  Family Medicine  Cristian L. Popescu, MD  Internal Medicine
Ana C. Couto, MD  Anesthesiology  Jared Riel, MD
Michael Dvorkin, MD  Orthopedics  Dwain M. Rogers, MD
Joel R. Eidbo, MD  Pathology  Donald C. Santora, MD
Felice J. Esposito, D.O.  Radiology  Shashank Saxena, MD
Michael R. Evankovich, MD  Urology  William R. Sonnenberg, MD
Roderick R. Fernandez, MD  Anesthesiology  Jay D. Stevens, MD
Leonard A. Ferreira, MD  Gynecology  Gabriel O. Te, MD
Mary Joan D. Gidor, MD  Pediatrics  Haibin Wang, M.D.
Arthur A. Lewis, MD  Emergency Medicine  Corey A. Webster, MD
Brian A. Los, MD  Internal Medicine  Mary C. Wethli, DO
Narinder Malhotra, M.D.  Oncology  Richard B. Whalen, MD
Scott J. McAllister, MD  Internal Medicine  Mark B. Whitney, MD
Robert W. McMichael, DO  Anesthesiology  James B. Wilkens, Jr., MD
Thomas J. Mitchell, MD  Emergency Medicine  Thomas J. Young, MD
Maria L. Munoz, MD  Pediatrics  James M. Zehner, MD
Lawrence Newhook, MD  Emergency Medicine

*Active at TAH
FY2019 by the Numbers

- **10,298** Emergency Department Visits
- **1,595** Surgical Cases
- **51,983** Total Outpatient Visits
- **1,387** Inpatient Admissions
- **290** Total Employees
- **62** Physicians
- **89** Volunteers
- **75** Nurses
- **39,772** Physician Clinic Visits
- **$234,168** Charity Care
- **$2,734,410** Bad Debt
- **$45,104,685** Economic Benefit to Region
- **$9,179** Sponsorships to Community Organizations
Community Benefit

Titusville Area Hospital is MORE than a hospital. TAH believes that it is crucial to be active in the community. TAH supports numerous agencies throughout the service area through monetary donations, participating in events, offering screenings and providing healthcare related education.

This past year TAH partnered with Titusville Area School District on numerous initiatives including Decision Day at the high school, an emergency preparedness mass causality drill, fall sports physicals and youth football physicals.

In 2018, TAH donated $1,240 to the athletic department at Titusville Area School district. The money was total proceeds collected from the Fall Sports Physicals conducted at Oak Street Pediatrics. Last year, TAH also donated a leg press and weight bench from the Physical Therapy department to the Titusville High School athletic department.

Within the community we also participate in community health fairs, provide “hands only CPR”, first aid, advanced CPR, monthly blood pressure screenings and “stop the bleed” classes for the public and businesses. TAH also partners with the local Chamber of Commerce participating annually in Oil Fest and Titusville Day at Crawford County Fair.

TAH offers many classes and educational opportunities to the public throughout the year as well. The Community Blood Bank comes to TAH every other month to conduct blood drives to keep blood local. Mammograms are provided at no cost to underinsured and uninsured women. This program began in 2009 and has served over 345 women to date. TAH also hosted the following events this year:

- Seniors Safe Driving Classes
- Matter of Balance Classes
- Balance Assessments
- Smoking Cessation Classes
- Medication Safety Event
- Total Joint Replacement Presentation

In addition, TAH participated in national celebrations such as lab week, Imaging week, HIP week, hospital week, quality week, doctors’ day, donate life month, American Cancer Society – daffodil days and go red for women day. TAH raised $200 for the American Heart Association (AHA) on Go Red day.

A Community Health Needs Assessment (CHNA) is conducted every three years. The purpose is to determine identified healthcare needs in the community/county. TAH works with MMC and Allegheny College to conduct a survey, analyze the results, establish the need and develop an action plan. A copy of the latest CHNA is available at titusvillehospital.org.

This year, the TAH Medical Staff provided $5,500 in scholarships to local students attending college. This year the recipients were Kaitlyn Alcorn, Emma Sines, Anissa Weller and Joseph E. McFadden, III.
Investing for the Future

Renovations - Oak Street Pediatrics

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New Services

Tionesta Health Center
In April, TAH opened Tionesta Health Center (THC). The office operates as a family medicine clinic providing care for all ages. THC is affiliated with Oil Valley Medical Group (Oil Valley Internal Medicine and Oak Street Pediatrics).

The office is open three days week with lab services available. Walk-in appointments are also available.

Orthopedics & Sports Medicine
In August, board certified orthopedic surgeon, Michael Dvorkin, MD joined the medical staff at TAH. Dr. Dvorkin specializes in general orthopedic surgery and sports medicine. With over 30 years of experience, he is well versed in diagnosing, preventing, treating, and rehabilitating conditions and injuries that affect the musculoskeletal system.

Dr. Dvorkin received his medical degree from Washington University School of Medicine in St. Louis, Missouri. He completed his internship at Strong Memorial Hospital University of Rochester and residency at George Washington University in Washington, DC. Dr. Dvorkin was recognized as a Baltimore Top Doctor as nominated by his peers in general orthopedics, joint replacement and sports medicine for seven consecutive years, 2012 – 2018.

3D Mammography
TAH installed a 3D mammography machine in October. The 3D machine replaced the existing 2D mammography machine. Utilizing advanced breast tomosynthesis technology, 3D exams are clinically proven to significantly increase the detection of breast cancers, and also decrease the number of women asked to return for additional testing.

In conventional 2D mammography, overlapping tissue is a leading reason why small breast cancers may be missed and normal tissue may appear abnormal, leading to unnecessary callbacks. The new 3D machine includes a three-dimensional method of imaging that can greatly reduce the tissue overlap effect. Overall, the 3D exam provides a more accurate tool for breast cancer screening.
Award-Winning Healthcare

Titusville Area Hospital (TAH) is committed to providing the highest degree of excellence by delivering quality care while achieving optimal patient satisfaction. Our goal is focused on the patient’s individualized treatment and experience. To ensure we meet these goals, we participate in many state and national quality improvement initiatives that place a focus on the safety of patients and quality of healthcare delivered. As a small community hospital, we are very proud of our outcomes.

Over the past year, TAH has received multiple awards. Being recognized by national organizations validates the dedication we put forth daily to ensure we provide quality care to each and every patient. Below is a list of the awards we have received this year.

Rural Health Awards

Titusville Area Hospital received the 2018 iVantage Performance Leadership award from the National Organization of State Offices of Rural Health for ranking in the top quartile for overall excellence in quality among all rural hospitals in the nation. TAH is one of nine hospitals in Pennsylvania to receive this award.

TAH and the state of Pennsylvania was recognized by the Federal Health Resources and Services Administration as the top state in the nation to achieve the highest reporting rates and levels of improvement in quality over the past year in the “Flex Program.” As a critical access hospital, TAH participates annually in this program.

Additional recognitions include:

- Achieved a maximum score in the Highmark Quality Blue Hospital Pay for Value Program
- Rated as a 4 star hospital for patient satisfaction by Center for Medicare Services (CMS)
- Scored 98% in CMS core quality measures
- Rated as a 4 star hospital in Medicare Beneficiary Quality Improvement Project (MBQIP)
- Earned the top designation of Titanium as part of the 2018 HAP Donate Life Pennsylvania Hospital Challenge

Patient Satisfaction Snapshot

Emergency Department Patient Satisfaction

- Overall patient satisfaction – 99%
- Percentage of patients that would recommend TAH Emergency Department – 99%

HCAHPS Scores - Inpatient Satisfaction

- Overall Patient Satisfaction at TAH – 77% (State Average - 70%, National Average - 72%)
- Likelihood to recommend TAH – 75% (State Average – 69%, National Average - 72%)

Annual Report 2019
2019 Employee Service Recognition Awards

A breakfast was held at Cross Creek Resort to recognize employees who reached a five-year milestone between January 1 and December 31, 2018.

Fifty Years
Sandy Fulton

Forty-Five Years
Patti Yashinski

Forty Years
Jan Fanelli
Mary Ellen Peden
Karen Toriski

Thirty-Five Years
Barb Hall
Chris Ray
Bob Wahlmark

Thirty Years
Beth Frank
Elaine Root

Twenty-Five Years
Patti Edwards
Kelly Miller

Twenty Years
Stacy Chappel
Bev Confer
Sue Devore
Jill Neely
Cathy Sampson

Fifteen Years
Lori Burk
Stacy Hennigh
Linda Sonnenberg
Cindy Wilson
Lara Womer

Ten Years
Nacole Biltz
Kim Combs
Linda Fiely
Jess Hummer
Stefanie Kelly
Rebecca Thomas
Amber Titus
Nicole Waychoff

Five Years
Dale Baker
Renee Battin
Elizabeth Flickner
Paula Hlad
Mary Peterson
Stacy Proper
Dr. Rogers
Opie Smith
Wendy Wright
Employee of the Quarter Recipients

**Dean Speer** - TAH Employee of the First Quarter
Dean has been working in the Maintenance department for over 13 years. He was nominated for consistently going above and beyond to ensure every task is completed well and for teaching others along the way. Dean is always courteous, respectful and extremely helpful.

**June Lindsey** – TAH Employee of the Second Quarter
June is a licensed practical nurse at TAH. She has worked as a nurse at TAH since 1975. She is a wonderful employee that assists her fellow coworkers in any way that she can. June consistently provides exceptional patient care!

**Terri See** – TAH Employee of the Third Quarter
Terri is the Executive Assistant to the CEO and the Medical Staff Coordinator. Terri has worked at TAH for over 27 years. She is very caring, dedicated and the first to lend a hand when needed. Terri is also very proficient, organized and knowledgeable.

**Amber Donovan** – TAH Employee of the Fourth Quarter
Amber is the Nursing Administrative Assistant. Amber was chosen for her professionalism, willingness to lend a helping hand and positive attitude. She is also a very dedicated employee, working in various positions at TAH for 27 years.

All employees recognized as employee of the quarter receive a $50 Visa Gift Card and a reception in the Cafeteria where they are publically recognized for their dedication to TAH.
Golf Scramble
The second annual TAHF golf scramble was held on May 29, 2019 at Cross Creek Resort. Twenty-nine teams played this year. The overall support from vendors and local organizations was remarkable. A complete list of sponsors can be viewed at titusvillehospital.org. A sincere thank you to all golfers, organizations that donated and the volunteers. The event would not have been successful without your support. All of the proceeds benefit the upcoming Emergency Department renovations.

Grants and Contributions
The Foundation received multiple grants and numerous donations from families and organizations this past year. A complete list of grants can be viewed below. The Foundation is extremely grateful for the generosity of so many individuals and organizations. To make a donation, visit titusvillehospital.org.

- Addison Gibson Medical Block Grant for Patient Care
- Dr. and Mrs. Arthur William Phillips Charitable Trust for the Emergency Department Renovation
- Five M Foundation for purchase of EKG machine
- Fleming Family Foundation for Emergency Department Renovation
- Greater Titusville Development Foundation for Façade Project
- Harold D. Jones Charitable Trust for the Emergency Department Renovation
- J. Bowman Proper Trust for Tionesta Health Center
- John Henne Charitable Trust for Emergency Department Renovation
- John Nesbit Rees and Sarah Henne Rees Charitable Foundation for Emergency Department Renovation
- Catherine Q. McKinney for Emergency Department Renovation
Auxiliary

The Auxiliary remains a very active and a vital part of our organization. Currently there are 89 members. Of those members, 46 are active members. Over the past year the Auxiliary volunteered 7,072 hours at TAH. This included time spent doing floor service, the escort desk and serving customers in the snack shop.

Through various fundraisers the Auxiliary host throughout the year, the Auxiliary was able to contribute just under $15,000 back to TAH departments to purchase items that are needed to enhance patient care and an additional $3,500 to the Emergency Department renovation.

Some of the items that were purchased this year include eighteen 28” HD flat screen tvs for the in-patient rooms, imaging equipment, items for the education and occupational therapy departments and funds toward a new vision spot screener for the pediatric office. Pictured below are TAH Board members displaying one of the new televisions.

At the annual Spring Luncheon, the Auxiliary announced the 2019 scholarship recipients, Emma Beightol, a senior at Titusville High School and Jade Rhoads, a senior at Maplewood High School. Emma is attending Clarion University to be a nurse practitioner. Jade is attending Thiel College to be a neuroscientist. Each recipient will receive a total of $2,500.

TAH is so thankful for all of the wonderful volunteers that assist daily at our organization. You touch so many lives each day just by being there to help guide and direct our patients to fulfill their needs.
Titusville Area Hospital Providers & Services

Cardiac Rehabilitation
(814)827-1851 ext 4640

Cardiology
Titusville Area Hospital Physician Services
John Wilson, MD; Jeffrey Friedel, MD
(814)827-8815

ENT
Titusville Area Hospital Physician Services
Gabriel Te, MD
(814)827-4377

Family Medicine
Titusville Area Hospital Physician Services
James Zehner, MD
Rose Colt, DO
(814)827-9770
St. Vincent Primary Care at TAH
Thomas Chesar, Jr, MD
(814)827-3814
Sonnernberg Family Practice
William Sonnenberg, MD
(814)827-4665
Tionesta Health Center
(814) 755-3631

Gastroenterology
Segun Abogunde, MD
(814)827-1851 ext. 2180

General Surgery
Titusville Area Hospital Physician Services
Dwain Rogers, MD
(814)827-3400

Gynecology
Lake Erie OB/GYN
Leonard Ferreira, MD
(814)827-7229

Internal Medicine
Titusville Area Hospital Physician Services
James Wilkens, Jr., MD
(814)827 – 9770
Jay Stevens, MD
(814)827 – 9287
Oil Valley Internal Medicine
Brian Los, MD; Scott McAllister, MD; Cristian Popescu, MD; Richard Whalen, MD
(814)827-9675, (814)676-0431

Nephrology
Titusville Area Hospital Physician Service
Randy Zelen, MD
(814)827-8817

Oncology
Titusville Area Hospital Oncology
Thomas Young, MD
Narinder Malhotra, MD
(814)827–1851

Ophthalmology
Donald Santora, MD
(814)775-0227 or (814)724-5122

Orthopedics & Sports Medicine
Titusville Area Hospital Physician Services
Michael Dvorkin, MD
(814)827-3400

Pain Management
Titusville Pain Management
Shashank Saxena, MD; Haibin Wang, MD
(814)827-1851

Pediatrics
Oak Street Pediatrics
Mary Joan Gidor, MD; Maria Munoz, MD
(814)827-7004

Physical Therapy
Titusville Area Hospital Outpatient Rehabilitation
228 East Central Ave.
(814)827-0354

In-Patient Rehabilitation
Transitional Care at Titusville Area Hospital
(814)827-1851

Urology
Michael Evankovich, MD
827-8965
Frederico Padin, MD
(814)827-3636

Wound Clinic
Titusville Area Hospital
Daniel DiMarco, DO
(814)827-8877